**ASHCROFT SURGERY WING**

**MINUTES OF PATIENT PARTICIPATION GROUP MEETING**

Wednesday 20th April, 6.15pm, at Ashcroft Surgery

Attendees: Dr A Silverman, GP Partner Practice Manager

 3 patients

Apologies: 2 patients

1. Notices

The reorganized noticeboard and newly launched website received positive feedback.

1. PPG Members

In order to move the PPG forward, Dr Silverman would be inviting more patients to attend meetings. Although patients have been invited to attend via the website and newsletters no one had expressed an interest to join so far.

1. Patient Access to Medical Records

This service is now live and details of how patients can access their records have been put on the notice board and website.

1. Commissioning Meetings

Dr S reiterated that patients can attend commissioning meetings and dates of future meetings will be added to the website and sent to PPG members.

5. Care and Support Planning Service

 An overview was given on the care and support planning service for diabetes which will help patients with diabetes to manage their condition with the support of the surgery team.

15th May 2016